### Crisis and Community Services

- Emergency Housing
- Community Soup Kitchen
- Food Pantry
- Clothes Closet
- Furniture Giveaway
- Mark's Place (HIV/AIDS Residence)
- Parole Re-Entry
- Niagara County Rapid Re-Housing

**Crisis and Community Services** offers programs for those in need in Niagara County. Its programs are funded primarily through donors, grants and the Niagara County Dept. of Social Services.

- **Emergency Housing** provides shelter for those in need of temporary housing to individuals and families for a variety of reasons, including homelessness, fire, domestic violence, eviction, discharge from hospital, etc.

- **The Community Kitchen** serves lunch five days each week for hundreds of individuals in Niagara Falls. The program provides a nutritious, well-rounded meal to anyone who finds themselves hungry.

- **The Food Pantry** provides food for local families to take home and prepare on Tuesday, Thursday, and Friday afternoons.

- **The Clothes Closet** allows those in need to select clothes and household items for free.

- **The Furniture Giveaway** program allows those in need to select furniture items free of charge. This program is available by appointment only, and those selecting items must load and transport all items.

- **Mark's Place** is a transitional residence for HIV positive persons with an AIDS-specific diagnosis.

- **Parole Re-Entry** helps those recently released from incarceration with their reintegration into the community.

- **Niagara County Rapid Re-Housing** seeks to quickly provide housing to all people experiencing homelessness including families, individuals and youth.

### Youth Services

- **Aurora House** (Youth Community Residence)
- **Family Solutions Program** (FSP)
- **Falls Street Station** (YHDP)
- **Girls Circle**
- **Juvenile Supported Case Management** (JSCM)

**Youth Services** provides strength-based services that empower at-risk youth in juvenile justice, mental health and homeless challenges. Staff offer a professional, nurturing, and supportive environment to allow youth and their families to recognize their full potential and accept responsibility for their decisions and actions.

- **Aurora House** is a youth community residence located in Lockport. The facility provides complete care, for an established period of time, for eight youth diagnosed as seriously emotionally disturbed (SED). The program serves the eight counties of Western New York and offers 24-hour staff supervision.

- **Falls Street Station** (Youth Homeless Demonstration Project - YHDP) offers transitional housing and Rapid Re-Housing programs for youth and young adults. Supports are offered to help guests of the program move toward more permanent housing and self-sufficiency.

- **Family Solutions Program** (FSP) is a family intervention program designed to establish positive family influences on at-risk youth behavior and build social skills for youth well-being in preparation for a successful adulthood.

- **Girls Circle** is an evidence-based program promoting pro-social behaviors in young women. It is designed to build self-esteem, help girls maintain authentic connection with peers and adult women in their community, counter trends of self-doubt, and allow for genuine self-expression through verbal sharing and creative activity.

- **Juvenile Supported Case Management** (JSCM) is designed to link youth and their families with support services and resources to help youth adjudicated as juvenile delinquents avoid further crime and violence once they have returned from out-of-home placement.

For more information: 716-285-3403 x. 2224

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Community Missions (CMI) offers a unique blend of services to address the needs of the Niagara community.

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In 2020, Community Missions provided:
- 11,504 nights of Crisis Housing
- 46,782 meals in the Community Kitchen
- 151,081 meals through the Food Pantry
- 1,102 individuals with items from Clothes Closet
- 2,471 contacts/care days through Youth Services
- 869 individuals with Recovery Services
- 71,864 care days through Housing Services
- 145 resources for Faith Development & reflection

Mission Statement
Community Missions provides integrated human services that meet people where they are and help them find and elevate their place in the world.

From CMI’s Statement of Religion & Faith
As a Christian agency, our chosen role in terms of religion and faith is to express our belief that everyone benefits from spiritual growth. We will provide resources, programs, and community linkages, without proselytizing, that will enhance spiritual growth and wholeness in the faith/spiritual tradition of an individual’s choice and support them as they seek to grow in that tradition.

Faith Services
Faith Services offer opportunities and resources for religious, spiritual, and faith development to those the Mission serves and its staff. These opportunities are developed both internally and in partnership with churches and community ministry groups. Faith Services provide opportunities to help churches meet their own ministry goals through engagement with the Mission; and work to promote communication and cooperation among churches. The Mission maintains an Agency Minister on staff who is called to provide pastoral support and coordinate all faith services.

Funding
Community Missions is funded by donors, churches, foundations, Niagara Falls Community Development Block Grant, Niagara County Department of Mental Health, Niagara County Department of Social Services, Niagara County Probation Department/DPCA, NYS Office of Mental Health, NYS Office of Children & Family Services, NYS Division of Criminal Justice Services, US Department of Housing and Urban Development (HUD), Social Security Administration, and Medicaid.

Mental Health Recovery Services
- Niagara Visions PROS
- Hope House - Peer Recovery Respite Center
- Niagara Falls Respite Services
- Transportation Program

Mental Health Recovery Services offers programs for adults with severe and persistent mental illness (SPMI). Its programs are designed to assist those needing additional support to complete vocational, recreational, social, housing, and employment goals to maintain their independence.

- Niagara Visions PROS (Personalized Recovery Oriented Services) is a comprehensive, recovery-oriented program for those with psychiatric challenges. The program strives to integrate person-centered planning into each facet of its design, and supports goals as directed by the individual.

PROS supports an individual’s personal journey toward recovery by providing services targeted to help them overcome barriers that stand in the way.

- Hope House–Peer Recovery Respite Center, located in Lockport, provides services to adults with an SPMI diagnosis in a home-like, safe and secure environment. Services include a recovery (warm) line, therapeutic support and intervention for adults in transition, and four respite beds for short-term use. Peer recovery services are utilized throughout the program to provide consumers with helpful community based strategies for their ongoing supports.

- Niagara Falls Respite Services provides emergency housing as an alternative to hospitalization for SPMI adults. It does so by offering support, encouragement and assistance to individuals on a short-term basis (1-14 days).

- The Transportation Program provides rides to adults with psychiatric challenges for appointments while also operating daily routes to and from CMI program sites in Niagara Falls, Lockport and North Tonawanda.

For more information: 716-205-8708

Mental Health Housing Services
- Supervised Community Residences (Hansen House & Canal View)
- Apartment Treatment Program (Cleveland Heights & Off-Site)
- Supportive Housing

Mental Health Housing Services (CHOICES) offers programs for adults (18 & older) with psychiatric challenges. The goal of these programs is to assist residents/tenants in reaching their maximum potential for independent living. These programs are primarily transitional in nature and have a recovery focus. Clients are expected to participate with staff in developing a service plan and working on goals/objectives that will assist them in living successfully in the community.

- Supervised Community Residences provide the most supportive level of care that CHOICES offers, and are for clients that need more intensive skills training or are in need of a high level of supervision. The residences include Hansen House (located in Niagara Falls) and Canal View (located in North Tonawanda).

- The Apartment Treatment Program, located in Niagara Falls, features on-site apartments (Cleveland Heights) and off-site apartments in the community. The program is designed to assist residents in refining the skills necessary to live independently.

- Supportive Housing is a permanent housing option that provides affordable, independent housing assistance for adults that desire stable housing with some staff support. Tenants contribute a percentage of their income toward housing costs (including rent).