## **Crisis and Community Services**

- Emergency Housing
- Community Soup Kitchen
- Food Pantry
- Clothes Closet
- Furniture Giveaway
- Mark's Place (HIV/AIDS Residence)
- Parole Re-Entry
- Adopt-A-Family



Crisis and Community
Services offers
programs for those in
need in Niagara County.
Its programs are funded
primarily through
donors, grants and the
Department of Social
Services.

- Emergency Housing provides shelter for those in need of temporary housing for a variety of reasons, including homelessness, fire, domestic violence, eviction, discharge from hospital, etc. Housing for individuals and families is available.
- The Community Soup Kitchen serves lunch six days a week for hundreds of individuals in Niagara Falls. The program provides a nutritious, well-rounded meal each day in a clean and enjoyable environment.
- The Food Pantry at Community Missions provides bags of food for local families to take home and prepare.
- The Clothes Closet allows those in need to select clothes, accessories and household items free of charge each day.
- The Furniture Giveaway program allows those in need to select furniture items free of charge. This program is available by appointment only, and those selecting the items must load and transport all items.
- *Mark's Place* is a transitional residence for HIV positive persons with an AIDS-specific diagnosis.
- Parole Re-Entry helps those recently released from incarceration with their reintegration into the community.
- The Adopt-A-Family Program links the community with local families to ensure a happy Christmas season for all!

For more information: 716-285-3403 x. 2224

#### **Youth Services**

- Youth Community Residence (Aurora House)
- Juvenile Intensive Case Management (JICM)
- Family Solutions Program (FSP)
- Juvenile Re-Entry



Youth Services offers programs for local at-risk, troubled, emotionally disturbed, and homeless populations of youth under the age of 21. Staff provide a professional, nurturing

and supportive environment to allow youth and their families to achieve the most desirable and appropriate level of family reintegration, while providing guidance and encouragement for youth to recognize their full potential and to accept responsibility for their decisions and actions.

- Aurora House is a youth community residence located in Lockport. The facility provides complete care, for an established period of time, for eight youth diagnosed as seriously emotionally disturbed (SED). The program serves the eight-county region of Western New York and offers 24-hour staff supervision. The goal for each youth is to achieve personal growth that will enable them to return to their families, independent living or chosen housing goal, as soon as appropriate.
- The Juvenile Intensive Case Management (JICM) Program is designed to provide intensive supervision and support, while also implementing accountability-based interventions, to help juvenile probationers avoid further crime and violence. The program includes weekly group sessions, academic assistance, family support and counseling services, as well as recreation activities.
- The Family Solutions Program (FSP) is a family intervention program designed to establish positive family influences on at-risk youth behavior and build social skills for youth well-being in preparation for a successful adulthood.
- The Juvenile Re-Entry Program is designed to link youth adjudicated as juvenile delinquents and their families with support services and resources to help them avoid further crime and violence once they have returned to their home communities from out-of-home placement.

Community Issions OF NIAGARA FRONTIER, INC.

# Compassion in Action Since 1925



Community Missions (CMI) offers a unique blend of services to address the needs of the Niagara community.

1570 Buffalo Ave. Niagara Falls, NY 14303-1599 Phone: (716) 285-3403

Fax: (716) 285-0616

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## In 2015, Community Missions provided:

- 10,040 nights of Crisis Housing
- 33,282 meals in the Community Kitchen
- 36,342 meals through the Food Pantry
- 17,512 meals to those in Crisis Housing
- 7,953 individuals with items from Clothes Closet
- 2,286 contacts/care days through Youth Services
- 887 individuals with Recovery Services
- 75,014 care days through Housing Services
- 254 opportunities for Faith Development

#### **Mission Statement**

Community Missions of Niagara Frontier, Inc., is a community-based, independent, non-profit, religious, service agency providing residential and support services to persons and families in need without regard to race, sex, religion, or national origin; in a way that the persons or families served are respected for and can ultimately fulfill their maximum potential.

### From CMI's Statement of Religion & Faith

As a Christian agency, our chosen role in terms of religion and faith is to express our belief that everyone benefits from spiritual growth. We will provide resources, programs, and community linkages, without proselytizing, that will enhance spiritual growth and wholeness in the faith/spiritual tradition of an individual's choice and support them as they seek to grow in that tradition.

#### **Faith Services**

Faith Services offer opportunities and resources for religious, spiritual, and faith development to those the Mission serves and its staff. These opportunities are developed both internally and in partnership with churches and community ministry groups. Faith Services provide opportunities to help churches meet their own ministry goals through engagement with the Mission; and works to promote communication and cooperation among churches. The Mission maintains an Agency Minister on staff who is called to provide pastoral support and coordinate all faith services.

## **Funding**

Community Missions is funded by donors, churches, foundations, Niagara County Department of Mental Health, Niagara County Department of Social Services, Niagara County Probation Department/DPCA, NYS Office of Mental Health, NYS Office of Children & Family Services, NYS Division of Criminal Justice Services, Social Security Administration, and Medicaid.

# **Mental Health Recovery Services**

- Niagara Visions PROS
- Peer Recovery Respite Center
- Niagara Falls Respite Services
- Transportation Program



Mental Health Recovery Services offers programs for adults with severe and persistent mental illness (SPMI). Its programs are designed to assist those needing additional support

to complete vocational, recreational, social, housing, and employment goals to maintain their independence.

• Niagara Visions PROS (Personalized Recovery Oriented Services) is a comprehensive, recoveryoriented program for those with psychiatric disabilities. The program strives to integrate person-centered planning into each facet of its design, and supports goals as directed by the individual.



Art piece produced by participant in Niagara Visions PROS program.

PROS supports an individual's personal journey toward recovery by providing services targeted to help them overcome barriers that stand in the way.

- Hope House-The Peer Recovery Respite Center, located in Lockport, provides services to adults with an SPMI diagnosis in a home-like, safe and secure environment. Services include a recovery (warm) line, therapeutic support and intervention for adults in transition, and four respite beds for short-term use. Peer recovery services are utilized throughout the program to provide consumers with helpful community based strategies for their ongoing supports.
- Niagara Falls Respite Services provides emergency housing as an alternative to hospitalization for SPMI adults. It does so by offering support, encouragement and assistance to individuals on a short-term basis (1-14 days).
- The Transportation Program provides rides to adults with psychiatric disabilities for appointments while also operating daily routes to and from CMI program sites in Niagara Falls, Lockport and North Tonawanda.

For more information: 716-205-8708 x.221

# **Mental Health Housing Services**

- Supervised Community Residences (Hansen House & Canal View)
- Apartment Treatment Program
- Supported Housing



CHOICES Mental Health Housing Services offers programs for adults (18 & older) with severe and persistent mental illness (SPMI).

The goal of all CHOICES programs is to assist

residents/tenants in reaching their maximum potential for independent living. These programs are primarily transitional in nature and have a recovery focus; therefore, clients are expected to participate with program staff in developing a service plan and working on goals/objectives that will assist them in living successfully in the community.

CHOICES provides an alternative for prospective residents/ tenants that may benefit from more independent living.

• Supervised Community Residences are similar to group homes. These are the most intensive level of care that CHOICES offers, and are for clients that need more intensive skills training or are in need of a



high level of supervision. The residences include *Hansen House* (located in Niagara Falls) and *Canal View* (located in North Tonawanda).



- The Apartment Treatment Program, located in Niagara Falls, features on-site and off-site apartments. The program is designed to assist residents in refining the skills necessary to live independently.
- **Supported Housing** is a permanent housing option that provides affordable, independent housing for adults with psychiatric disabilities that desire stable housing with some staff support.

For more information: 716-285-3403 x. 2275